

TERMS OF SALES :

General conditions of sale for a stay at Didascalies,

La Plèche d'en Bas 32190 Vic-Fezensac. www.lesdidascalies.fr

Chambre d'Hôtes (GdF n° 32G108051), Suite familiale (GdF n° 32G108050), gîte Rosalie (GdF n° 32G108041), gîte César.

N° SIRET 882 965 031 00017 :

COVID19 :

We are adapting to current circumstances and for obvious health security reasons, the rental conditions change: Apart from the deposit check (not cashed), payments will be made by bank transfers, the contracts will be sent in dematerialized form (if this is for you impossible tell us). Once there, any too close contact (less than 1m outdoors) between the tenants of the different accommodations and with the owners should be avoided.

On the other hand, if one of the tenants presents symptoms of fever, abdominal pain and / or incessant cough, access to the pool / wellness areas will be prohibited to all tenants of the accommodation. Any health problem that may be related to the coronavirus should be reported to owners as soon as possible.

Tenants will not be able to invite people from outside to come to Didascalies for any reason whatsoever, only tenants will be welcome on the estate.

If it is impossible to come to the Didascalies by government prohibition, the deposit will be kept for 24 months by the owners for a next reservation, at your convenience and subject to availability.

The owners take care of the disinfection of the accommodation (ozone generators + surface disinfectants) before your arrival and after your departure.

PRIOR INFORMATION: The reservation of the room and the lodgings is subject to the payment of a deposit representing at least one night and up to 30% of the total, depending on the accommodation and the length of stay. The balance payment is then payable on your arrival at the premises or one week before, if by bank transfer.

SUBJECT: This contract is intended for the exclusive use of booking stays in guest rooms or lodges. The best welcome will be reserved for our guests. The owner will personally ensure the welcome of holidaymakers with all the necessary attentions to facilitate their stay and knowledge of the region. For the lodgings, in certain exceptional circumstances, the reception (or the departure) can be carried out by our neighbors, themselves owners of lodgings and informed on the procedure to follow. Guests will be notified by email of this provision.

LENGTH OF STAY : The customer agrees for a fixed period and may not under any circumstances invoke any right to remain in the premises, the confirmation email taking the place of the contract.

VALIDATION OF A RESERVATION: The reservation is validated upon receipt of the deposit and a copy of the signed contract (or quote), at the earliest and before the date indicated on the reservation contract. A scanned version of the contract signed by both parties is to be kept by the customer. The prices are inclusive of all charges, cleaning and linen services as well as the tourist tax will be specified in the drafting of the contract. The balance will be reduced by the amount of the deposit. The deposit is cashed upon receipt of the letter or by transfer.

BED AND BREAKFAST SERVICE / FAMILY SUITE: In order to preserve the privacy of the occupants and their personal effects, we do not enter the rooms in their absence except on specific request. For long stays we will agree on the frequency of cleaning and change of bathroom linen.

CANCELLATION BY THE CUSTOMER: Any cancellation must be notified by letter or email, addressed to the owner.

a) Cancellation before the start of the stay: if the cancellation occurs more than 24 hours before the start of the stay, the deposit remains with the owner.

b) If the cancellation occurs less than 24 hours before the start of the stay, the deposit remains with the owner who reserves the right to claim the balance of the price of the accommodation.

c) If the client does not show up before 8 p.m. on the day scheduled for the start of the stay, this contract becomes void and the owner can use his guest room or his lodgings. The deposit remains with the owner who reserves the right to claim the balance of the price of the accommodation.

d) In the event of a shortened stay, the price corresponding to the cost of accommodation remains fully acquired by the owner.

e) Additional services not consumed will be reimbursed.

CANCELLATION BY THE OWNER: When, before the start of the stay, the owner cancels this stay, he must inform the customer by registered letter with acknowledgment of receipt. The customer will be reimbursed immediately for the sums paid.

ARRIVAL: The customer must arrive on the specified day between 5:00 p.m. and 7:00 p.m. In the event of late or delayed arrival, the customer must notify the owner, so that the latter can make arrangements for hospitality.

BREAKFASTS & BRUNCHES and DINNERS: Meals and breakfasts are served in our large kitchen or, weather permitting, on the terrace or by the pool. Breakfasts are served between 7:30 a.m. and 10 a.m. on weekdays and between 8 a.m. and 10 a.m. on weekends. A margin of $\frac{1}{4}$ of an hour before or after this time slot is accepted, at the customer's request. Brunch is served between 10:30 a.m. and 12 p.m. Dinners are served in accordance with current hygiene standards. All our meals and breakfasts are homemade, prepared on site with quality, local and organic products. Please let us know your taste preferences and any food intolerances (the updated list of allergens is displayed).

CONSUMPTION AND SALE OF ALCOHOL: We have a large catering license and a take-out license, which allow us to serve alcohol, in reasonable quantities, during the meals you order from us. On the other hand, we are prohibited from selling alcohol to you to consume on site apart from a meal or packed lunch, which we have served to you. Under these conditions, only take-away is possible. We remind you that the sale and consumption of alcohol is restricted to adults.

PAYMENT OF THE BALANCE: The balance is to be paid, at the latest, on arrival at the owner's place. Consumption and additional services not mentioned in the contract or the estimate, will be paid at the end of the stay to the owner, or during the stay, depending on the services.

FAMILY RATE (FAMILY SUITE): The family rate can be applied to the Family Suite if the adult (s) are accompanied by children under 12 years old.

TOURIST TAX: The tourist tax is a local tax that the customer must pay to the owner who then transfers it to the public treasury.

USE OF PLACES, KNOWLEDGE TO LIVE TOGETHER:

a) The client must respect the peaceful character of the premises and make use of them in accordance with their destination. Respect for a certain art of living is required of all guests to guarantee the tranquility of the place and the comfort of its guests. No meals can be taken in the room.

b) The host undertakes to return the room or the cottages in good condition and must declare any damage for which he may be responsible and assume the repair.

c) All rentals are non-smoking, with the exception of outdoor common areas and if this does not disturb other people present. Smokers agree not to leave cigarette ends in green spaces and to manage the ashtrays left at their disposal (an outdoor bin is left at your disposal). Due to the risk of fire, smoking is not permitted in the Gazebo.

d) Minor children, playing within the Domaine des Didascalies, as well as in and around the Swimming pool, are the sole responsibility of their parents or legal guardian. Access to the swimming pool & wellness areas is prohibited for unaccompanied minors. Each person present, or who leaves the premises, must ensure that the access door to the swimming pool is properly closed.

e) A pool towel will be provided to each of our guests, it is forbidden to use a shower towel in the pool area. Towels should not be left alone in the pool area, so as not to clutter up the deckchairs.

f) The swimming pool & wellness areas are subject to timetables and privatizations, which will be communicated to you on site, daily, please respect them.

g) Our accommodations are connected to a septic tank, for the use of the toilets, it is forbidden to throw away anything other than the paper provided for this purpose, if the owner must initiate work to unclog the evacuations due to a non-respect of the deposit, the costs will be charged to the responsible guests.

GUARANTEE FOR GITES A deposit of € 250 per accommodation will be requested as soon as the contract is drawn up. This deposit will not be cashed and will be returned to you within 10 days, if no material damage has been noted.

CAPACITY: This contract is established for a specific number of people. If the number of hosts exceeds the expected size, the owner is able to decline the additional hosts. This refusal can't, in any case, be considered as a modification or a breach of the contract at the initiative of the owner, no refund can be considered.

DEPARTURE TIME : Check-out from the b&b and the cottages must be before 11 a.m.

HOUSEHOLD AND LINEN OF THE GITES: The lodgings are fully cleaned + disinfected between each departure and arrival. At the end of the stay, they must be returned in correct condition, the cleaning service (the price of which varies according to the gîte and the length of stay) costs between € 30 and € 50. The same goes for the laundry service. The latter includes floor mats, tea towels and microfiber, shower / bath towels, sheet sets (beds made on arrival). Quality cotton or linen sets provided for the duration of the stay. If you want a linen service during the stay to renew towels and bed linen sets, the supplement ranges from € 30 to € 50.

ANIMALS : Animals are not allowed, except with the prior and exceptional agreement of the owner, in low season, in the lodgings. In the event of the departure of a customer motivated by the refusal of his animal, no refund can be considered.

These conditions of sale are subject to change and can be modified at any time. Acceptance and compliance with these conditions of sale are deemed to have been acquired upon payment of the deposit.

LEGAL NOTICE :

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Under the responsibility of Nathalie & Raphaël de Rosa (owners) Les Didascalies - La Plèche d'en Bas 32190 Vic Fezensac - 09 54 32 29 02.

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